



# Statement of Purpose 2024



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## Introduction

This statement of purpose has been developed in accordance with the requirements and regulations as set out in:

- The Fostering Services Regulations (England) 2011
- The National Minimum Standards for Fostering Services
- The Care Standards Act 2000

A copy of this statement of purpose has been placed on the Fusion Fostering website [www.fusionfostering.com](http://www.fusionfostering.com), and is made available, on request, to:

- Any parent or person with parental responsibility for a child placed with Fusion Fostering
- Any person working on behalf of Fusion Fostering
- Any foster carer or prospective foster carer

All children and young people placed with Fusion Fostering are provided with a children's guide, in a format appropriate to their age and understanding. The children's Guide is also accessible on Fusion's website under the tab for 'Children and Young People'.

Our statement of purpose aims to engage all stake holders in understanding our vision and a philosophy with regards the care of looked after children, whilst explaining the services we provide to achieve excellent care and positive out comes.

# Our reason for being...

“

To ensure that promoting positive experiences for looked after children is at the forefront of everything we do

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## Fusion Fosterings' Aims

### Inspire

We want to encourage an environment and an innovative approach that allows all involved with Fusion Fostering to be truly inspirational.

### Enjoy

We want everyone who comes into contact with Fusion Fostering to experience the passion, fun and positivity that is central to our approach.

### Full of opportunity

We will be a provider of opportunity, for everyone and at every level.

### Diversity

We will be a fully inclusive agency and our respect for diversity will be part of all that we do.

### Creative

We want to encourage creativity in the ways that we achieve positive outcomes for looked after young people.

### Grow, evolve adapt

We will grow in a way that provides security and stability whilst retaining our identity as a family run business that serves the needs of our local community.

### Achieve

We will promote achievement and always celebrate success, no matter how big or small.

# Objectives

- Provide an available and professional 24 hour a day service for children, foster carers and local authorities
- Ensure the provision of secure, consistent and safe care to all children and young people placed
- Provide a stable, nurturing and stimulating environment where the children and young people will have a positive experience of family life
- Develop professional foster carers who respect and value difference, and encourage children and young people to be proud of who they are
- Provide opportunities for children and young people to remain with their siblings or have contact with their siblings and birth family members
- Provide a bridge between the past and the present, the present and the future, for all children and young people placed with Fusion Fostering
- Provide a service that works for children and is focused on meeting their needs and fulfilling the potential of all children and young people in our care
- Promote educational attainment and meet the health needs for children and young people
- Work with local authorities and other agencies in helping to meet the aims of each identified care plan and achieving positive outcomes
- Provide an environment in which children and young people have a smooth and positive transition into adulthood
- Provide a service that allows parents to be placed with their child(ren) and assessed as to their competency to care for the child safely and appropriately
- Recruit a range of foster carers in an efficient, effective and timely manner to meet the diverse needs of children and young people referred to Fusion Fostering
- Provide foster carers with the necessary support and training for their continuing development, with the aim of an overall robust package of professional support and financial remuneration in order to protect placement choice for children and young people
- Recruit and maintain a team of managers, practitioners and support staff who are appropriately qualified and trained in order to provide a high level of supervision and support to all foster carers
- Carefully match the identified needs of children and young people with the skills and experience of our foster carers
- Fusion Fostering recognises the importance of the contributions that children, young people and foster carers make to the development of the service, and will ensure that they participate in our process of continuous improvement





# Status and Consultation

Fusion Fostering is a registered and inspected independent fostering agency under the Care Standards Act 2000 / Fostering Services Regulations 2011. It is therefore properly constituted to provide foster care placements on behalf of local authorities.

Fusion Fostering is very clearly an owner managed company, which is achieving a planned expansion into a number of regions of the UK.

The board of directors meet regularly and are responsible for the corporate governance of the company including -

- Strategic Vision
- Policies and Procedures
- Legal Compliance
- Financial Governance
- Quality Assurance
- Business Continuity Planning

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The board of directors are actively involved in the day to day running of the business.

**Gary Dawkins** Proprietor

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**Ron Scurr** Proprietor

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**David Tucker** Chief Executive Officer

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**Billie Billington** Operations Director

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**Cath Davies** Business Development Director

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**Sam King** Human Resources Director

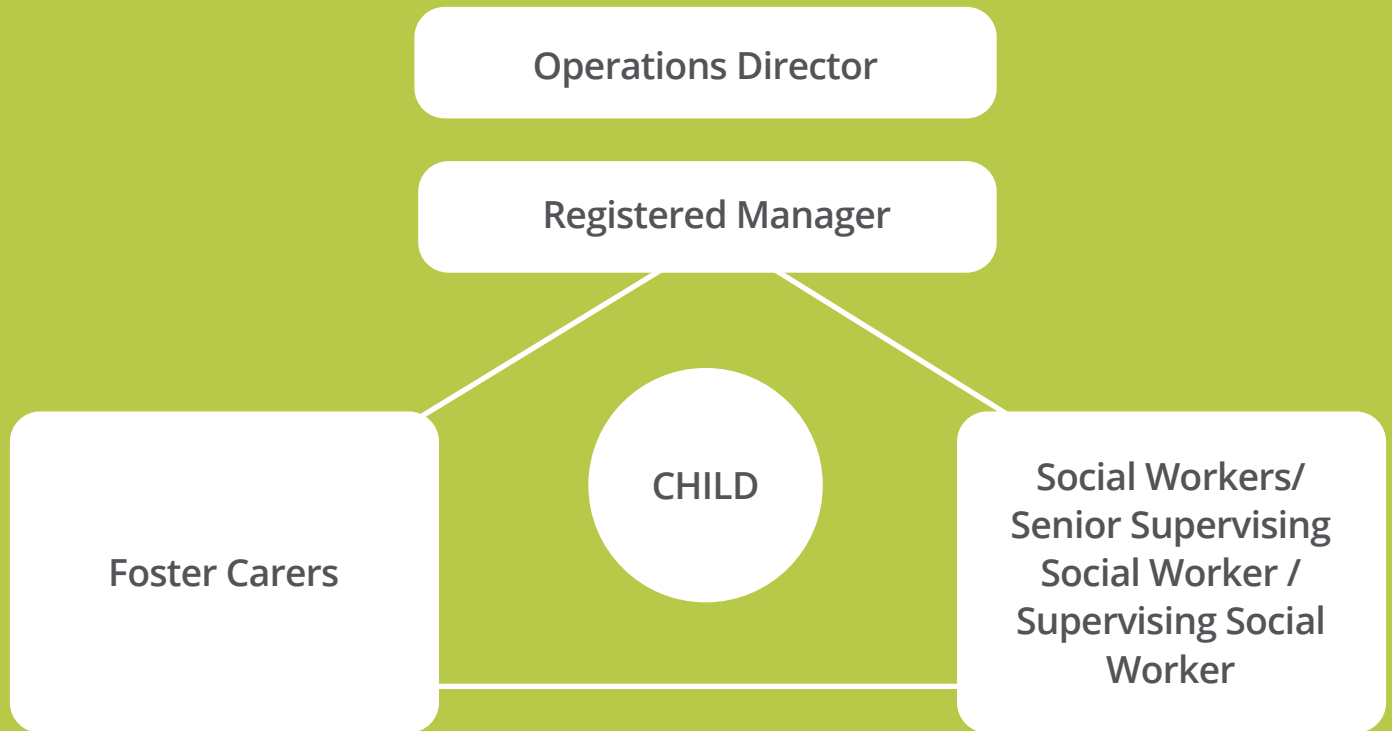
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**Carol Revie** Quality Assurance Manager

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# Regional Team Structure



## The Team

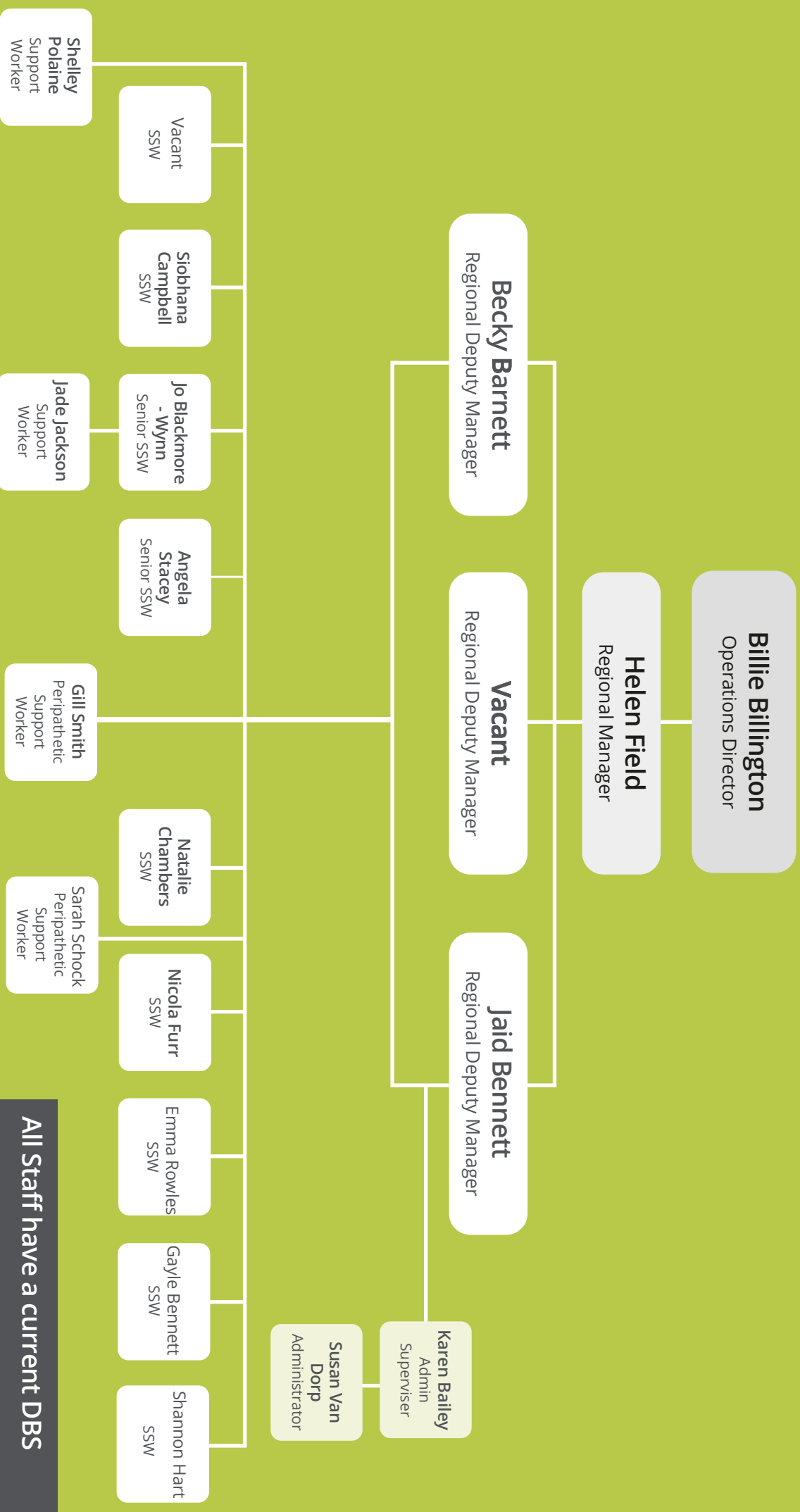
Fusion Fostering places a strong emphasis on the role of the team in ensuring high quality and consistent practice across the agency. Each region meets on a monthly basis following the Senior Management Meetings demonstrating good and pro-active governance.

**Registered Manager** – Our registered manager is responsible for the day to day running of the agency. And all are appointed with relevant experience. **Supervising Social Workers/Senior**

**Supervising Social Worker** – are all qualified and experienced childcare practitioners with backgrounds in a range of settings. Operating in a small geographical area they are responsible for the recruitment, assessment, support and supervision of our foster carers.



# South West Organisational Structure



All Staff have a current DBS

# Standards of Care

Our philosophy of care encompasses the belief that all children and young people have the right to expect the following:

- To be kept safe
- To be heard
- To be valued
- To be respected
- To be supported and encouraged
- To be involved in decision making appropriate to their age and understanding
- To have access to high quality education
- To have access to family and/or significant others that are important to them

We believe that adults responsible for the care of children and young people should have the ability to recognise and respect each child as an individual, recognise their potential and assist them in finding and building solutions for their lives.

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To enable Fusion Fostering to meet the needs of individual children and young people, we place an emphasis on careful matching with our foster carers and we take pride in being able to demonstrate how we have achieved our 100% target to evidencing our robust matching. This ensures that children and young people are placed with foster carers who are best suited to meet their particular needs. This in turn enables Fusion Fostering to promote and evidence better outcomes for children and young people in key areas.

- Promoting a positive identity, potential and valuing diversity through individualised care
- Promoting positive behaviour and relationships
- Safeguarding children from harm and Child Sexual Exploitation
- Safeguarding children and young people when they are 'missing from care' and acting to help avoid this risk in the future.
- Promoting good health and wellbeing
- Supporting leisure activities.
- Promoting educational attainment
- Promoting and supporting contact
- Providing a suitable physical environment for the foster child
- Ensuring children and young people receive as much information and preparation for placement as time allows.
- Promoting independence and moves to adulthood and leaving care or remain with their carers under a staying put arrangement
- Providing the opportunity to live as part of a family.
- Promoting healthy attachments



# Service Provision

Fusion Fostering aims to offer a wide range of placement solutions to the local authorities that we work with. We firmly believe that working in partnership with the placements teams and social work teams enables us to offer safe, secure and specific placements to meet a wide range of needs.

These services include:

## Mainstream Fostering

Emergency Placements are provided at short notice and supported by a 24 hour emergency response service.

Short Term Placements provide care for a few days, weeks or months while plans are being made for the child's long term future.

Long Term Placements provide permanent care for a child with their foster carers up to and into adult independence, where adoption is not an option.

Respite Care is the provision of a time limited placement, either whilst main carers are temporarily not available, or as part of an ongoing care plan for the young person.

Solo Placements require experienced and resilient foster carers who are able to meet the needs of more challenging young people.

Siblings Placements enable large groups of siblings to remain together in foster care. Fusion Fostering focuses on recruiting carers able to offer this opportunity, given that this is a key area of need for local authorities, and an important priority.

## Other Services we Offer

Parent and Child Placement - We have experience in providing safe and secure environments for parents and their children. We also can provide robust and well evidenced parenting assessments for the purposes of care proceedings. These services closely link with our sister organisation FAASS that provides residential parenting assessments. Bridging Placements are a short term, flexible placement, often used to ensure a positive transition from one placement to another.

# Fusion Fostering Panel

In accordance with the Fostering Services (England) Regulations 2011, Fusion Fostering maintains a central list of persons suitable to sit on fostering panels and has an established regular fostering panel who sit on a monthly basis whose overriding objectives are to promote and safeguard the welfare of children in foster care.

Our fostering panels meet on a monthly basis. Panel members have a broad range of relevant experience, which reflects our commitment to bring together individuals from different backgrounds. Panel includes members who are care leavers and foster carers. Each panel has access to medical advice and an experienced panel advisor.

## No matter what type of placement we offer, we always ensure the following priorities...

- We will promote and provide education on health and related issues, supporting any referrals and access to specialist services
- We will encourage and support school attendance ensuring children have the appropriate and necessary equipment and clothing
- We will encourage young people to participate in making decisions, both about their lives but also about how we operate as an agency
- We encourage children to be involved in the communities in which they live and maintain positive links with birth families where appropriate
- We provide preparation for independence in supporting children and young people to gain the necessary skills for later life. Each child/young person placed with Fusion has savings set aside for the duration of their placement with Fusion. We have several young people who have remained with Fusion under the staying put arrangement.
- In accordance with National Minimum Standards for fostering (2011), Fusion Fostering has developed two Children's guides; one aimed at children under 10 and the other for 10+. The guides contain important contact numbers for children and young people to use if they wish to speak to an independent person
- Fusion Fostering's key objective is to develop services that support and monitor the progress of children and young people in achieving positive outcomes, across all aspects of their lives

# Supporting our foster carers care for children and young people...

**Fusion Fostering values the work foster carers undertake and the contribution they make to the lives of children and young people. Appropriate support for families who foster is vitally important to a successful placement. Fusion Fostering provide creative and flexible support arrangements for foster carers and the children and young people placed.**

**Fusion Fostering offer the following services to support all our foster carers and their families:**

- A minimum of monthly formal supervision from a qualified supervising social worker
- Foster Carers receive regular telephone contact and video calls from SSW
- Foster carer support groups offering mutual support to each other
- Out-of -hours service offering vital support to carers outside office hours. Access to a member of staff is available 24 hours a day
- A level of financial support that values the skills and commitment of foster carers, paid in a timely manner. The Fostering Allowances Booklet is reviewed annually and all carers receive a copy
- A copy of the foster carers' handbook containing information and guidance
- A consistent and reliable web based recording database called Inspire. This allows immediate and real time access to all essential information about the child or young person
- A review, at least annually, in line with Fostering Service Regulations. Reviews also provide an opportunity for carers to evaluate their practice and their professional development plan. Other professionals involved and the children and young people in placement are invited to contribute to the review process
- Support for birth children of foster carers
- Regular activities for carers, their families and children and young people placed, to meet together throughout the year in informal surroundings
- Fusion hold an All Agency virtual support groups for carers
- Support for carers negotiating with schools in the promotion of children and young people's educational needs
- Post-approval training including the Training, Support and Development Standards for foster carers
- Regular on-going training that is relevant to individual foster carers
- Access to Fusion's policies and procedures online via Inspire
- Individual membership of Foster Talk





# Ofsted

Fusion Fostering is registered and inspected by Ofsted in accordance with the Fostering Service Regulations 2011 and the Care Standards Act 2000.

## **Ofsted can be contacted at:**

Ofsted  
National Business Unit  
Piccadilly Gate  
Store Street  
Manchester  
M1 2WD

Phone: **0300 123 1231**  
Email: **[enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)**

# Complaints and Outcomes

Fusion Fostering aims to get things right first time and all the time, but we recognise that we don't always achieve that. We welcome complaints as feedback about our service, and seek to learn from any complaint we receive. Fusion Fostering has a comprehensive complaints procedure which is made widely available in different formats for children, young people, parents, carers and professionals.

When a complaint is made about any aspect of Fusion Fostering services, our first aim is to resolve the complaint swiftly and informally at Stage One of our procedure. Most complaints can be successfully addressed by informal discussion with a local manager, which may result in an agreed change of practice, or an explanation, or other action. This action will then be confirmed in a letter to the person raising the complaint. The process will be completed within 20 working days, and often more quickly than that.

If the complaint is too complex to be addressed informally, or the person making the complaint is not satisfied with the result of the informal process, a request can be made in writing to Fusion Fostering for a formal investigation of the matter at Stage Two. The formal investigation will be carried out by someone independent of the local management of the service, often a manager from another region, the QA Manager or the Safeguarding Officer, or a Director. If the person making the complaint is not satisfied with the outcome of Stage 2 they can write to the Complaints Manager of Fusion Fostering at the head office in Taunton requesting the matter go to Stage 3. At this stage, all documents and enquiries will be reviewed by a Complaint Review Panel. This panel will include at least one person

independent of Fusion Fostering, and will meet to discuss the documents and enquiries made with all those involved. The complainant will be invited to the Complaints Review panel meeting. The chair of the Complaint Review Panel will then make a decision and inform the complainant of the outcome within five working days. Fusion Fostering has a Complaints Manager who has overall responsibility for ensuring that complaints are fully addressed. When a complaint has been concluded, the Complaints Manager will make any appropriate changes to procedures and guidance to avoid the same situation arising again, and will make sure that everyone is aware of the lessons that have been learnt from that complaint.

## Ofsted

Complaints may be made to the registering body for fostering agencies, Ofsted. When considering complaints Ofsted does not act as a complaint adjudicator and does not decide if complaints are upheld or not. Instead the regulator investigates concerns to make sure that the registered agency continues to meet the National Minimum Standards and associated regulations and remains suitable for registration.

Therefore, if someone contacts Ofsted regarding a complaint about Fusion Fostering, Ofsted will expect them to have first made a formal complaint under Fusion Fostering's procedure, unless they have good reason not to do so. Ofsted will usually ask Fusion Fostering to investigate the complaint and report back to Ofsted, or sometimes an inspection visit may be undertaken. All serious complaints are reported to Ofsted as a matter of routine.



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